

PROFESSIONAL EXPERIENCE

EDUCATOR/LEARNING EXPERIENCE DESIGNER

2019 - Present

Green Valley High School – Henderson, NV – In-Person/Hybrid/Remote

- Analyzed performance trends based on needs assessment to determine performance gaps
- Designed effective training curriculum to measurably enhance trainee performance
- Developed training strategy to create meaningful learning experience
- Implemented training strategy w/corresponding curriculum to achieve organization's goals
- Evaluated learner outcomes & feedback to improve training design & enhance learner experience
- Implemented graphic design principles to create effective & engaging training materials
- Collaborated with CEOs and SMEs to design online and in-person learning solutions
- Streamlined content to be highly-effective with instructional design & UX frameworks using a various media
- Enhanced iterative course design & development using AI tools to apply adult learning theory & Agile/product management models

EDUCATOR/INSTRUCTIONAL DESIGNER

2017 - 2019

Ed W. Clark High School – Las Vegas, NV

- Accelerated content development by implementing successive approximation models to collaborate with SMEs
- Designed & implemented surveys to evaluate results to inform client learning experiences in-person & online
- Tailored learning experiences to specific needs using individualized learning interventions, resulting in dramatic improvement in client performance and more equitable access to
- Upgraded courses based on current best practices and updated design standards to create equitable access to education

GUEST EXPERIENCE SPECIALIST

2012 - 2017

Marriott Hotel Group / Sin City Vapor– Las Vegas, NV

- Facilitated departmental trainings to promote anticipatory service & genuine interest
- Conducted needs analysis based on individual, departmental, & company-wide initiatives
- Created actionable & practical content to support team operations
- Partnered with key stakeholders to manage the curriculum creation process

EDUCATION & CERTIFICATIONS

English Language Arts - Adolescence & Young Adulthood
National Board for Professional Teaching Standards

December 2022

Curriculum & Instruction, M.Ed
Western Governor's University

December 2019 - May 2020

Secondary English Education, B.S.
University of Nevada, Las Vegas

August 2012 - April 2017

AREAS OF EXPERTISE

Articulate 360, Camtasia, Adobe Photoshop, Adobe Illustrator, Canva, Loom, Microsoft Office Suite, G-Suite Tools, Canvas LMS

